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Warranty terms

The warranty time provided for this product is 10 years. The warranty period starts from the moment of purchasing. Faults or damages due to lime scale are not covered by warranty. The user must make sure that the system where the radiator is installed is up to standards, the water is not hard and doesn't contain impurities. The user must install water filters and softeners.

The user must carefully examine the product before purchasing it. All the complaints regarding the exterior damages of the products, scratches, surface damages caused by impact are not covered by warranty.

The user may return the unused product within 15 days from purchase, in its original packaging together with the warranty certificate and the user manual, without further explanations.